



**Contact**

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**For Immediate Release**

**September 17, 2016**

**The Community Foundation of the Fox River Valley**  
**Funds Technology Initiative for Family Focus**

Aurora, IL—In December 2015, Community Foundation of the Fox River Valley generously approved Family Focus \$10,000 to complete a long-awaited technology investment. Family Focus is pleased to announce the second phase of the technology investment project was installed on August 5, 2016. Under the guidance of Mr. Charles Johnson, Family Focus' Director of Technology and Facilities, the old phone system was replaced and Family Focus Aurora is now equipped with a new IP phone system that will reduce the length of time needed to connect with and respond to participants and increase access to voice mail and phone on and off site which is especially important for our many outreach and home visiting staff. This technology improvement will improve workflow in the reception area and increase efficiency of staff time by ease of use in the system. Our staff will be more accessible to the participants with whom they work because this system connects participants easily to the program they are seeking. This investment was necessary because of the high volume of calls at the Family Focus Aurora center. Staff training was completed on September 14<sup>th</sup> in order to maximize the utility of the system. Mariana Osoria, Vice President of Centers, says "Staff are excited about the new technology and added features that will get participants to the right program staff more efficiently, making responding to community needs smoother and quicker." Family Focus is grateful for the support of the Community Foundation of the Fox River Valley and proudly acknowledges their generosity.

Family Focus concentrates on the needs of young children (0-5 years), but provides services to children of all ages. Our community-based support services build upon families' inherent strengths and help young children by providing their families with the skills and support they need to thrive – following the principles of the Family Support movement. Our holistic approach embraces the entire family offering the expansive services and individualized care each family needs to achieve success. Through this distinctive approach of working with the whole family, parents are empowered with the skills and confidence they need to be the parents they want to be. Family Focus Aurora provides high-quality family support services to families predominantly living in the city of Aurora.

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Family Focus began serving the Aurora community in 1983 and continues to broaden its reach, serving families from the surrounding communities. In the most recent fiscal year, Family Focus Aurora served approximately 1,800 individuals.

**About the Community Foundation of the Fox River Valley**

The Community Foundation of the Fox River Valley is a non-profit, tax-exempt, philanthropic organization that administers individual charitable funds from which grants and scholarships are distributed to benefit the citizens of the Greater Aurora Area, the TriCities and Kendall County, Illinois. Founded in 1948, the Foundation provides a simple and powerful approach to charitable giving. Individuals, families, businesses and organizations have the opportunity to custom design their own named funds that reflect their charitable goals and interests. Since its inception, the Community Foundation has grown to more than \$75 million in assets and has awarded more than \$60 million in grants and scholarships. For more information on the Foundation, visit [www.CommunityFoundationFRV.org](http://www.CommunityFoundationFRV.org).

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